



Middleton Harriers Recommendations Report

Recommendation Report

Introduction

Thank you to everyone who participated in our recent survey. We appreciate the time you took to share your thoughts and feedback. We have carefully reviewed your responses and are pleased to provide the following recommendations and actions based on the insights gathered.

1. Wednesday Packrun | Start Time and Venue

Survey Results:

Majority preference: Maintain the 6:00 PM start time.

Venue Feedback: Middleton Arena is favored due to its central location and ease of access via public transport.

Recommendation: We will maintain the 6:00 PM start time, as it suits the majority. However, we acknowledge that some members find this time challenging. We will continue to monitor this feedback and reassess the start time at the next AGM to ensure it remains convenient for as many members as possible.

The venue will remain at Middleton Arena due to its favourable transport links, ensuring accessibility for members without personal vehicles.

2. Enhancing the AGM Experience

Survey Insights:

Members suggested interesting ideas for improving the AGM.

There is a formal aspect to the AGM, especially as it aligns with England Athletics code of conduct.

Recommendation: We will retain the formal structure of the AGM but will also offer an informal social opportunity afterwards. Members will be invited to join for a drink after the AGM to engage and continue discussions in a more relaxed setting.

Further details and reminders will be communicated closer to the event, and we will review these plans with the committee to ensure they meet members' expectations.

3. Website and Communication

Survey Insights:

Members value regular updates and communication.

Preferred communication channels: emails WhatsApp, website, Facebook.

Recommendation: We will continue to deliver regular updates through our Facebook page, website, WhatsApp messenger and email newsletters. To ensure all members receive the latest information, please make sure your contact details are up-to-date and that you are following us on the appropriate platforms.

We will also be providing clearer explanations of how the club championship points system works and will introduce an FAQ section on the website to address common queries. This will help maintain transparency and ensure all members have the information they need.

4. Fostering a Supportive Club Environment

Survey Insights:

Members emphasised the importance of welcoming and encouraging new members.

Recognition of the selflessness of members who assist others during runs.

Recommendation: We will continue to promote a welcoming atmosphere within the club. When new members join, we encourage everyone to greet and support them, particularly through our WhatsApp groups and during club activities.

We also want to express our gratitude to those members who regularly sacrifice their own performance to help others. Your commitment ensures that no one is left behind, and we believe this is a key strength of our club.

Additionally, we will be introducing a "Team Mate Award," where members can recognise and celebrate individuals who embody the spirit of teamwork and support.

Conclusion

In conclusion, we are committed to acting on your feedback and continuing to enhance the experience for all members. We will provide regular updates and communications through our established channels and ensure that our activities reflect the values and preferences of our community.